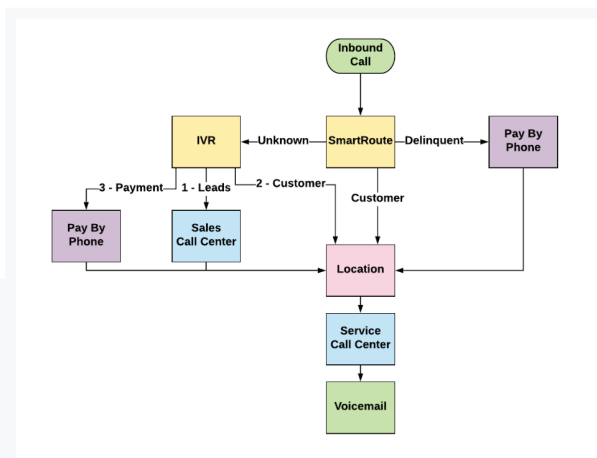
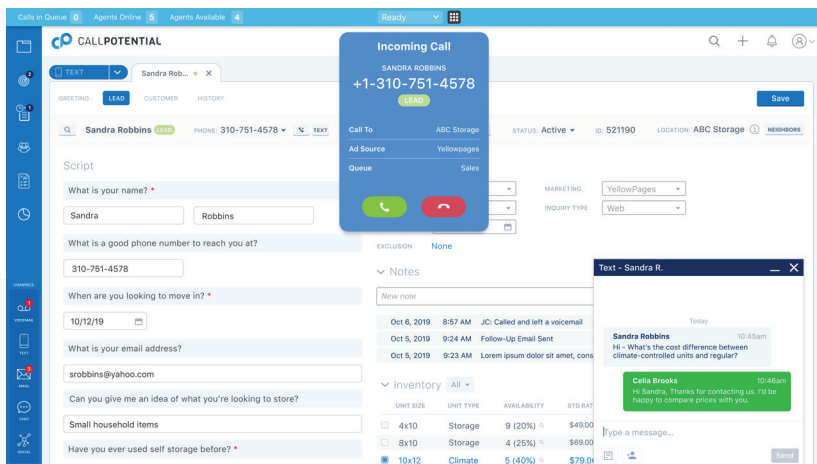




**6X**  
BEST-OF-BUSINESS  
WINNER



With sophisticated custom routing and integration with your PMS, Contact Center automatically channels your Inbound and Outbound conversations with omni-channel communication tools so your team is maximizing their time, every time. Whether it's tenants calling about payments or prospects looking for pricing, Contact Center ensures only your biggest opportunities are on the line.

**CUSTOMIZE SCRIPTS**

Create fool-proof scripts for different locations and steps in the rental journey

Deliver exceptional customer service, with scripts designed for tenants, prospects, and more

Minimize caller frustration using a fully customizable queue to allow you to divide agents between skills, language, or customer need

**SEAMLESS INTEGRATION**

Merge technology with existing phone systems and properties

Enjoy quick launch with no need for additional hiring or hardware

Connect via phone or computer with 100% cloud-based software

**ROUTE CALLS**

Connect every call to the ideal specialist instantly with smart routing tools

Minimize caller frustration by correctly routing them to either sales or collections agents

Make every call a closer, regardless of topic

**OMNI-CHANNEL COMMUNICATION**

Connect across chat, text, email, phone, and social media, never missing a message

Utilize easy-to-use screens within a single program for maximum efficiency

Easy ramp up during high demand